

1 1. (Previously amended) A method of obtaining electronic commerce
2 purchases, said method comprising:
3 accepting registrations from a plurality electronic commerce customers, each said
4 electronic commerce customers providing a customer email address;
5 providing a registered email address to each said electronic commerce customer;
6 and
7 accepting transaction acknowledgement email sent to said registered email
8 addresses for transactions between at least one electronic commerce retailer
9 and said electronic commerce customers.

1 2. (Unchanged) The method as claimed in claim 1, said method
2 further comprising:
3 storing information from said transaction acknowledgement email into a
4 transaction database.

1 3. (Unchanged) The method as claimed in claim 1, said method
2 further comprising:
3 forwarding said transaction acknowledgement email to said electronic commerce
4 customers using said customer email addresses.

1 4. (Unchanged) The method as claimed in claim 1, said method
2 further comprising:
3 providing a record of electronic transactions to said electronic commerce
4 customers using a web site.

1 5. (Unchanged) The method as claimed in claim 2 wherein storing
2 information from said transaction acknowledgement email into said transaction database
3 comprises automatically parsing said transaction acknowledgement email to obtain said
4 information.

1 6. (Unchanged) The method as claimed in claim 2, said method
2 further comprising:
3 datamining said transaction database for desired electronic commerce information.

1 7. (Unchanged) The method as claimed in claim 6 wherein said
2 desired electronic commerce information comprises a list of products often purchased
3 using electronic commerce transactions.

1 8. (Unchanged) The method as claimed in claim 6 wherein said
2 desired electronic commerce information comprises a relative popularity of various
3 electronic commerce sites.

1 9. (Unchanged) The method as claimed in claim 6 wherein said
2 desired electronic commerce information comprises customer demographic information.

1 10. (Unchanged) The method as claimed in claim 1 wherein said
2 information from said transaction acknowledgement email comprises products purchased.

1 11. (Unchanged) The method as claimed in claim 1 wherein said
2 information from said transaction acknowledgement email comprises product costs.

1 12. (Unchanged) The method as claimed in claim 1 wherein said
2 information from said transaction acknowledgement email comprises transaction
3 identifiers.

1 13. (Unchanged) The method as claimed in claim 1 wherein said
2 information from said transaction acknowledgement email comprises shipping
3 information.

1 14. (Unchanged) The method as claimed in claim 13, said method
2 further comprising:
3 accessing a third party shipping Internet site;
4 retrieving shipment status information using said shipping information or
5 transaction identifiers.

1 15. (Unchanged) The method as claimed in claim 2, said method
2 further comprising:
3 assisting said electronic commerce customers with customer interaction with said
4 electronic commerce retailer using said information from said transaction
5 acknowledgement email in said transaction database.

1 16. (Unchanged) The method as claimed in claim 15 wherein said
2 customer interaction comprises a product return.

1 17. (Unchanged) The method as claimed in claim 2, said method
2 further comprising:
3 targeting special offers to a subset of electronic commerce customers by accessing
4 information in said transaction database.

1 18. (Unchanged) The method as claimed in claim 2, said method
2 further comprising:
3 updating said information in said transaction database with shipment information.

1 19. (Unchanged) The method as claimed in claim 18 wherein said
2 shipment information is entered by said electronic commerce customers.

1 20. (Unchanged) The method as claimed in claim 18 wherein said
2 shipment information is obtained by accessing a web site of said electronic commerce
3 retailer.

1 21. (Unchanged) The method as claimed in claim 18 wherein said
2 shipment information is obtained by accessing a web site of a third party shipper.

1 22. (Unchanged) The method as claimed in claim 18 wherein said
2 shipment information is obtained from an email message from said electronic commerce
3 retailer or third party shipper.

1 23. (Unchanged) The method as claimed in claim 1, said method
2 further comprising:
3 filtering spam sent to said registered email address.

 Please cancel claims 24 to 58

 24 to 58. **(Cancelled)**

1 59. (Unchanged) A computer-readable medium, said computer
2 readable medium comprising a set of instructions for:
3 accepting registrations from a plurality electronic commerce customers, each said
4 electronic commerce customers providing a customer email address;
5 providing a registered email address to each said electronic commerce customer;
6 and
7 accepting transaction acknowledgement email sent to said registered email
8 addresses for transactions between at least one electronic commerce retailer
9 and said electronic commerce customers.

1 60. (Unchanged) The computer-readable medium as claimed in claim
2 59 wherein said set of instructions are further for:
3 storing information from said transaction acknowledgement email into a
4 transaction database.

1 61. (Unchanged) The computer-readable medium as claimed in claim
2 59 wherein said set of instructions are further for:
3 forwarding said transaction acknowledgement email to said electronic commerce
4 customers using said customer email addresses.

1 62. (Unchanged) The computer-readable medium as claimed in claim
2 59 wherein said set of instructions are further for:
3 providing a record of electronic transactions to said electronic commerce
4 customers using a web site.

1 63. (Unchanged) The computer-readable medium as claimed in claim
2 60 wherein storing information from said transaction acknowledgement email into said
3 transaction database comprises automatically parsing said transaction acknowledgement
4 email to obtain said information.

1 64. (Unchanged) The computer-readable medium as claimed in claim
2 60 wherein said set of instructions are further for:
3 datamining said transaction database for desired electronic commerce information.

1 65. (Unchanged) The computer-readable medium as claimed in claim
2 64 wherein said desired electronic commerce information comprises a list of products
3 often purchased using electronic commerce transactions.

1 66. (Unchanged) The computer-readable medium as claimed in claim
2 64 wherein said desired electronic commerce information comprises a relative popularity
3 of various electronic commerce sites.

1 67. (Unchanged) The computer-readable medium as claimed in claim
2 64 wherein said desired electronic commerce information comprises customer
3 demographic information.

1 68. (Unchanged) The computer-readable medium as claimed in claim
2 59 wherein said information from said transaction acknowledgement email comprises
3 products purchased.

1 69. (Unchanged) The computer-readable medium as claimed in claim
2 59 wherein said information from said transaction acknowledgement email comprises
3 product costs.

1 70. (Unchanged) The computer-readable medium as claimed in claim
2 59 wherein said information from said transaction acknowledgement email comprises
3 shipping information.

1 71. (Unchanged) The computer-readable medium as claimed in claim
2 70 wherein said set of instructions are further for:
3 accessing a third party shipping Internet site;
4 retrieving shipment status information using said shipping information or
5 transaction identifiers.

1 72. (Unchanged) The computer-readable medium as claimed in claim
2 59 wherein said set of instructions are further for:
3 filtering spam sent to said registered email address.